

State of Vermont

Equipment Maintenance Insurance

Contract # 16866



Cost Reduction

Reduces current equipment maintenance expenditures by 25% compared to conventional service contract pricing.

Singular Contract

Consolidates all of your current service contracts into ONE comprehensive program, eliminating the high costs and inefficiencies of multiple vendor service contracts.

Choice of Service Vendor

Works with national and local service companies and will dispatch your current or preferred service provider. This gives you the ability to choose service providers based on responsiveness, customer service, and quality, ensuring that you are receiving the highest level of service available.

Service Management System

Manages your service call from start to finish. One toll free number for all covered equipment service calls and real-time tracking of each service event ensures that your equipment is maintained properly and fixed right the first time.

Online Management Reports via Remi Online

Enables you to easily access information such as equipment inventory, repair history, performance, and service vendors.

Guaranteed Budget

Solidifies your maintenance budget and protects your investment by providing a "capped cost" solution.



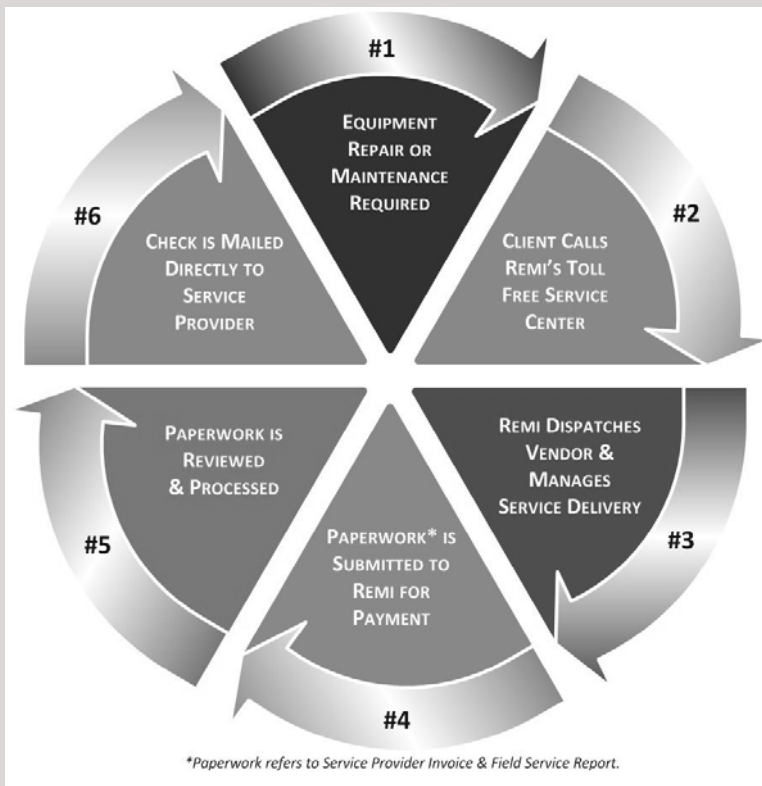
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"There is no additional cost associated with purchasing the services offered through this contract. This program reduces current expenditures."

Reduce Your Equipment Maintenance Costs

We analyze your current equipment maintenance portfolio, maintenance agreements, historical maintenance expenditures, and operational practices to develop a customized program to meet your unique needs. The goal of each program is to deliver the specialized management tools,

How the Program Works:



For more information:

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Typical Equipment Covered:

General Office

- Automated Filing Systems
- Collating Machines
- Dictation Equipment
- Endorsers
- Fax Machines
- Microfiche & Microfilms
- Plotters
- Printers
- Shredders
- Time Clocks
- Typewriters
- Word Processing Equipment

Information Technology

- CD/DVD Juke Boxes
- Hubs/Switches
- Multiplexors
- PC's & Peripherals
- Routers
- Servers
- Tape Drives

Security

- Alarm Systems
- Card Access Systems
- Vaults & Safes
- Video Surveillance Systems

Communication

- Audio/Visual Systems
- Intercoms
- Pagers
- Paging Systems
- Radios
- Telephone Switches
- Telephone Systems
- Voice Mail Systems

Mail Room

- Addressing Systems
- Bar-coding Equipment
- Binding Machines
- Bursters/Cutters
- Collators/Decollators
- Conveyers
- Ink Jet Addressing
- Ink Jet Drying
- Inserter Systems
- Labeling Systems
- Mail Machines
- Sorters

Plus other equipment that is electronic in nature.

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